



QUALITY ASSURANCE POLICY STATEMENT

We, the top management of G.R. Carr (Essex) Limited; recognise that quality is key to the success of our business and are committed to the continual improvement of the quality management system and to the services and products that we supply so that we may consistently satisfy the needs and expectations of our clients.

Our aim is to achieve this by establishing; implementing; and maintaining, a quality management system in accordance with the requirements of BS EN ISO 9001:2015, such that we may meet all the commitments that are required of us in carrying out our business activities; which are: -

“The fabrication of industrial pipework and structural steelwork, including installation and associated testing.”

As top management, we have overall responsibility for the quality system and shall ensure that our commitment is communicated to and promoted throughout the company and to its suppliers/subcontractors.

We require that:

- ◆ All managers and supervisors demonstrate leadership and commitment to this policy as well as to our aims and objectives.
- ◆ Every employee takes personal responsibility for their own behaviour and the quality of their work.

In return, we will provide every employee with adequate information; instruction; training; resources; and supervision, so that they are able to make informed and responsible contributions through the efficient and effective performance of their work.

As a minimum, we will monitor, review, and update this policy statement annually and carry out regular monitoring and review of the quality management system during senior management reviews to ensure its objectives are:

- ◆ Achieving their stated aims
- ◆ Enhancing customer satisfaction
- ◆ Relevant, effective, and consistent with the company's products; services; overall context; and strategic direction.

Where we determine that we are not achieving our aims and objectives, we will openly discuss and learn from our mistakes so that we may develop our processes and procedures and set new objectives.

Signed

Dated 6th January 2025

John Riley
Director

John Gilliland
Director

Daniel Riley
Director